

Terms and Conditions

General

- This offer is only applicable in case of purchase of eligible and Original HP LaserJet Printers only.
- Offer is ONLY valid for end customer purchase made from 01st January'19 to 28th February '19.
- Multiple redemptions allowed in a single invoice. One mobile number with same address can be used to register for the offer redemption for only two times. If more than 2 requests are received with the same mobile number and address, the claim for offer benefit(s) shall be rejected.
- This Offer is valid on select SKUs of HP LaserJet Printers. Below is the list of eligible SKUs:

Model No.	Model Name
126NW	HP LaserJet Pro M126nw MFP
M1136	HP LaserJet Pro M1136 MFP
180n	HP LaserJet Pro M180n MFP
M181fw	HP LaserJet Pro M181fw MFP
M1005	HP LaserJet Pro M1005 MFP
M132a	HP LaserJet Pro M132a MFP
M132nw	HP LaserJet Pro M132nw MFP

- Any printer series that is not a part of eligible SKU list, will not be considered under this offer. Please read the offer carefully as HP will not be responsible for any miscommunication in this regard.
- Offer Registration site will be active till 15th March'19(midnight).
- Customer needs to ensure that details being provided at the time of registration on offer page, should be correct and belong to the customer only, as offer and the related communication shall be sent on this registered email ID/mobile number shared by the customer at the time of registration only.
- All customer queries regarding the this offer can be directed to hplaser@hpprinteroffer.com
- One mobile number and same address can be used to register for the offer redemption for only two times. If more than 2 requests are received with the same mobile number, the claim for offer benefit(s) shall be rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfilment of terms and conditions of the offer.
- Offer benefit(s) shall be processed and emailed on the registered email id within 7 working days from the date of invoice upload. In case of any delay in processing of the same customer will be informed through email.
- In case if there is a discrepancy in the Invoice uploaded by customer, the agency representative will contact and confirm for the correct invoice. If the right invoice is not submitted within 10 days of the query being raised by the program cell, the offer will stand rejected for the customer.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any prior notice and reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses,

damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.

Voucher Terms and Conditions:

1. Expiry of Pineperks account will be 3 months from issuance to the end user.
2. Validity of the Gift Voucher would be as per the respective Brand.
3. Electronics, Gold, Fuel, Amazon, Flipkart etc. shall be excluded from the Pineperks being offered to HP.
4. Validity of the Pineperks Account for the end user is 3 Months only and shall not be extended further after expiry under any condition.
5. All the customer escalations related to using the Pineperks will be handled by Pineperks customer care and Gift vouchers queries will be handled by respective brand.
6. The usage of E-voucher on the brand/platform/Outlet will be governed by the terms and conditions of the respective brand/platform/outlet, Pineperks shall not be liable for any Refund or offer value from the respective brands.
7. Customer must ensure that the wallet is used before expiry.
8. Pineperks reserves the right, at its discretion, to change, modify, add, or remove brands by giving an advance notice to HP and with HP's consent.
9. In case of any change in offered Brands, or their T&Cs related to Expiry, validity or uses will be accepted to users.
10. PineLabs shall reserve the right to block the user if found misusing the platform or any type of wrong doing.